



Tri-Wheel Walker



LM3892

Thank you for purchasing this Tri-Wheel Walker. It is strongly recommended that you read through this user manual prior to using your Tri-Wheel Walker for the first time. Your Tri-Wheel Walker should provide years of trouble-free use, provided that you adhere to these recommendations.

WE ARE HERE TO HELP YOU

To request product service and order replacement parts, please call:

Customer Service: 07 3355 8000

Spare Parts: 07 3355 8007

8.30 am to 5.00 pm Monday to Friday

Email: sales@[evocare.com.au](mailto:sales@evocare.com.au)

If the product does not function properly contact [Evocare](#) Australia.

When requesting service, please provide the following information:

1. Part Code and Description
2. Date of Purchase

Address: Evocare Australia Pty Limited
260 South Pine Road, Enoggera, Qld. 4051
P.O. Box 1144, Stafford, Qld. 4053

DESCRIPTION

The **LM3892** Tri-Wheel Walker is designed to accept a maximum user weight of **100 kilograms**.

Sturdy chrome steel frame featuring height adjustable handles and easy squeeze and release cable brakes for added safety.

Folds for easy storage and travel.

Evocare is a quality endorsed company and supplies equipment listed with the Therapeutic Goods Administration.

The ARTG number for the Tri-Wheel Walker is [175494](#)

Using the **Evocare** Tri-Walker

Remove the Tri-Walker from its packaging.

*Folding and unfolding the **Evocare** Tri-Walker*

The **Evocare** Tri-Walker folds and unfolds in a scissor-type motion as shown.



LM3892 is supplied with 200x50mm tyres not 200x25mm tyres as illustrated.

When unfolding the frame take care to ensure that the small metal crossbar connecting the two sides of the frame is securely locked in position by firmly pushing down on the metal lip in the centre of the crossbar. To unfold pull the bolt in the centre of the metal crossbar upwards.

OPERATION

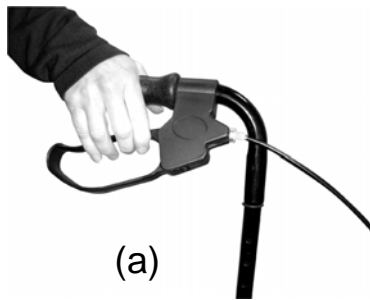
Adjusting the handle height of the *Evocare* Tri-Walker

To change the handle height of the Tri-Walker loosen the screws located below each handle; pull the screw from its hole and adjust height of handles by moving the adjusting sections up or down until the desired height is reached. Now reinsert the screw into the chosen hole position and fasten firmly making sure both handles are adjusted to the same height.



Activating the brakes

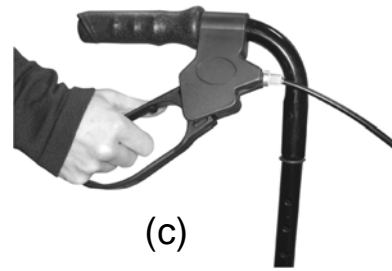
To activate the brakes simply pull the brake handle upward (a); to de-activate simply release the brake handle. When stationary ensure to activate the brakes located above the two rear tyres (b). The brakes can be applied by pushing down firmly on the brake handle (c). The brakes are activated if a clicking sound can be heard. To release the brakes simply pull the handle back up firmly to its normal position.



(a)



(b)



(c)

(LM3892 supplied with 200x50mm tyres.)

Placing the vinyl bag, tray and basket onto the Walker

The walker can be used with or without the vinyl bag, tray or basket. The walker comes with the vinyl bag attached to its frame. However, to remove the bag simply undo the buttons on the two flaps on both sides of the bag. The flaps fold over the frame of the walker thus securing the bag to the frame.

To secure the metal wire basket in place simply hook the back of the metal basket over the two semi-circular hooks of the frame located adjacent to the black plastic screw caps. Place the tray on top of the basket ensuring that both basket and tray are stable and securely located.



Safety

This product must only be used as a walking aid not as a wheelchair of any kind. Especially with new users a risk assessment should be carried out as to the suitability of this product for the user. If in doubt seek professional advice.

Regularly check the walker paying special attention to the workings of the brake and the condition of the rubber tyres for damage and wear and do not use if damaged. Ensure all bolts and screws are firmly tightened and regularly clean the wheels from any dirt or debris.

Do not use the walker on uneven or slippery surfaces.

The tray must not be used to transport hot drinks or meals.

The bag or wire basket must not be overloaded as to make the tri-walker unstable.

Cleaning: Clean regularly using a mild detergent and household disinfectant. Dry thoroughly to avoid slipping.

Technical Details:

Height adjustment range: 830 – 960mm (32.6 – 37.8")

Width: 620mm (24.4")

Depth: 580mm (22.8")

Max. user weight: 110kg

Contents:

1 x Tri-walker

1 x Tray

1 x Wire basket

1 x Bag

1. Evocare provides consumers with the following warranty in relation to this Product, in addition to complying with the requirements of any relevant legislation, including the *Competition and Consumer Act 2010* (Cth) in Australia and the *Consumer Guarantees Act 1993* in New Zealand (the Acts), except where a New Zealand consumer acquires the Product for the purposes of a business.
2. In this warranty, we have used the following definitions:
 - (a) **Form** means a warranty claim form issued by Evocare in respect of Products;
 - (b) **Evocare** or **our** means Evocare Australia Pty Limited, ABN 98 078 566 604 of Level 19, 144 Edward Street, Brisbane 4000;
 - (c) **Products** means the goods manufactured for Evocare (including products manufactured by its contract manufacturers);
 - (d) **Material** means a material or component used by Evocare in the manufacture of the Products;
 - (e) **Retailer** means the authorised dealer of Products from whom the Product was purchased;
 - (f) **Warranty Period** means the warranty period commencing from the date of purchase of the relevant Product. If the Product or part (as the case may be) is repaired or replaced, there will be no extension to the original warranty period; and
 - (g) **Workmanship** means the handling, assembly and manufacturing processes performed by or on behalf of Evocare in order to manufacture the Products.
3. Evocare warrants that for the duration of the Warranty Period, all Products will be free of faults arising from defects in Workmanship or Materials, on the terms and conditions set out in this warranty.
4. Evocare undertakes that if during the Warranty Period any Product, or any part of a Product, has failed to operate correctly due to faulty Workmanship or defective Material, it will repair or replace the Product or part (as the case may be) free of charge provided that the following procedures are met :
 - (a) The consumer must contact the Retailer or Evocare upon becoming aware of any defect to a Product upon which the consumer will be required to complete a Form and provide satisfactory proof of purchase.
 - (b) Evocare will review the Form to determine whether there is a defect, and if so Evocare agrees to (at its option) repair, replace or supply equivalent goods, or pay the cost of any of those remedies to the consumer.
 - (c) If Evocare requests the return of the applicable Product or part, the consumer will be responsible for the collection and freight costs of returning that Product or part to Evocare.
 - (d) The consumer acknowledges that it is also responsible for the freight costs to deliver any new Product or replacement part to it.
5. This warranty is in addition to any non-excludable legal rights or remedies conferred on the consumer under any applicable Act and any similar laws. To the extent permitted by law, Evocare's liability for any non-excludable condition or warranty is limited to rectifying any defect at its option, as set out in paragraph 4(b).
6. Subject to the requirements of any applicable Act or legislation and to the extent permitted by law, no liability (whether expressed or implied) of any nature whatsoever, is accepted by Evocare for any consequential loss, damage or injury arising as a result of any fault in the Products.
7. This warranty does not extend to damage to Products which occurs during transit or transportation, or which is caused by any abuse, accident or improper installation, connection, use, adjustment or repair or use of goods otherwise than in accordance with instructions issued by Evocare.
8. The warranty on Products is waived if any addition or attachment to the Products do not have Evocare's approval or are not sold as Evocare products. The Products are designed to perform specific tasks under established test loads and unauthorised attachments may produce stresses for which the design is not appropriate.
9. The following applies to consumers who purchased a relevant Product in Australia:
Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

WARRANTY

Your Evocare LM3892 Tri-Wheel Walker is warranted to be free of defects in material and workmanship for 12 months, for the original consumer.

NOTE: This warranty does not cover device failure due to owner misuse, negligence, or normal wear and tear.

Evocare must inspect the product within the warranty period for any claims lodged.

Evocare warranty does not cover product that has been modified from its original form.

The warranty does not extend to non-durable components such as rubber accessories, brakes and grips, which are subject to normal wear and tear. Non-durable components are warranted for 3 months.

For more information about your LM3892 Tri-Wheel Walker , warranty or to order parts call 07 3355 8007.

E- mail: sales@evocare.com.au
Website www.evocare.com.au

Manufactured for:

Evocare Australia Pty Limited, 260 South Pine Road, Enoggera. QLD. 4051.

Phone: 07 3355 8000

FAX: 07 3355 5043