

OWNER'S MANUAL



Aluminium Low Seat Height Walker



LM3862L

Thank you for purchasing this Low Seat Height Walker. It is strongly recommended that you read through this user manual prior to using your Low Seat Height Walker for the first time. Your Low Seat Height Walker should provide years of trouble-free use, provided that you adhere to these recommendations.

WE ARE HERE TO HELP YOU

To request product service and order replacement parts, please call:

Customer Service: 07 3355 8000

Spare Parts: 07 3355 8007

8.30 am to 5.00 pm Monday to Friday

Email: sales@[evocare.com.au](mailto:sales@evocare.com.au)

If the product does not function properly contact [Evocare](#) Australia.

When requesting service, please provide the following information:

1. Part Code and Description
2. Date of Purchase

Address: Evocare Australia Pty Limited
260 South Pine Road, Enoggera, Qld. 4051
P.O. Box 1144, Stafford, Qld. 4053

DESCRIPTION

The **LM3862L** Low Seat Height Walker is designed to accept a maximum user weight of **110 kilograms**.

Evocare is a quality endorsed company and supplies equipment listed with the Therapeutic Goods Administration.

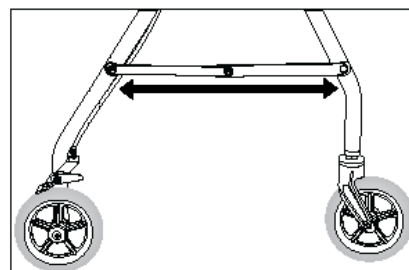
The ARTG number for the Low Seat Height Walker is [175494](#)

This Aluminium Low Seat Height Walker has 6" Castors, curved removable backrest, seat height of 47cm , security bag, with "soft touch" hand brakes. It folds away easily for storage and transport.

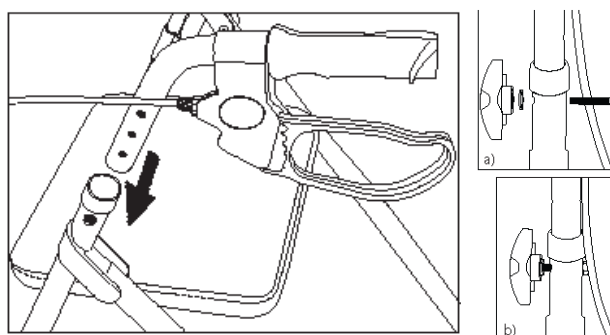
Assembly Instructions

Please examine the Low Seat Height Walker for shipping damage. Do not use the Low Seat Height Walker if there is apparent damage. Please contact your place of purchase for repair and/or return information.

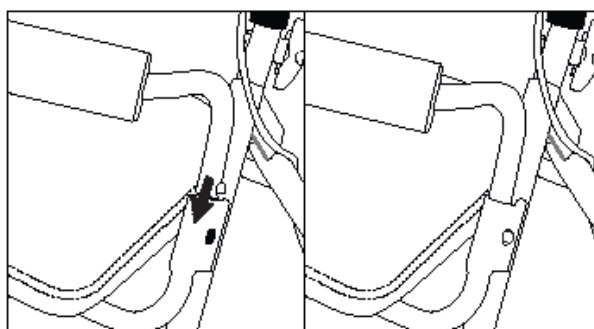
1. Open the Low Seat Height Walker frame until it is at its widest. Remove plastic wrap on the wheels.



2. Insert the handles into frame tubing. Adjust to the height that best suits you, ideally the handles should be positioned at wrist height. Insert triangular knob screw through frame and handle holes. (Figure a & b) Turn in a clockwise direction until handles are secured.



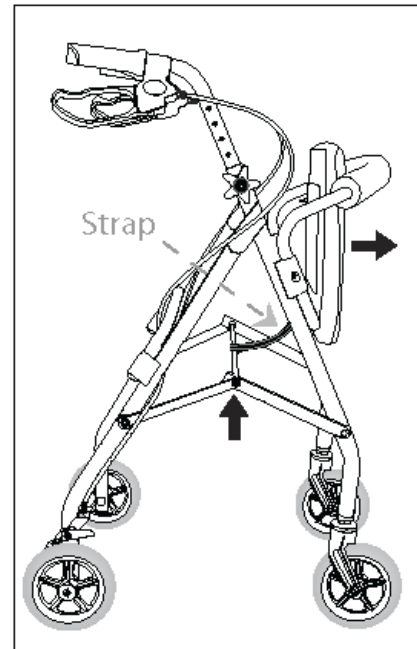
3. Insert the curved back rest into its slot on the front side of the Low Seat Height Walker. Ensure it clicks into place securely.



OPERATION

Folding the Low Seat Height Walker

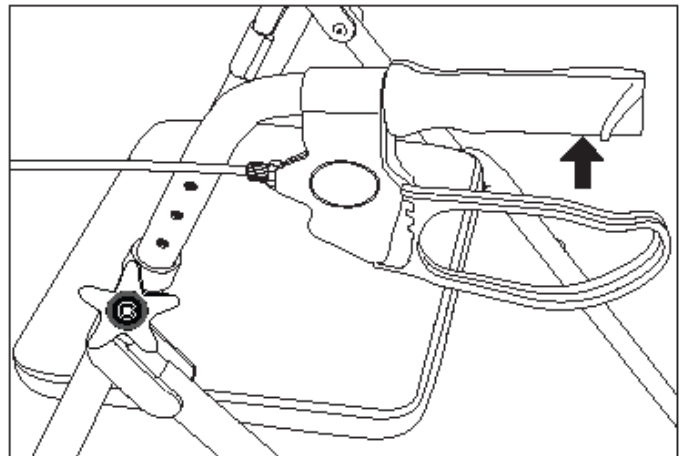
Lift the seat and grip the handle at the bottom of the security bag. Pull in an upward direction and this will fold the Walker.



Brake Operation

The brakes can be used for normal braking while walking with the Low Seat Height Walker, or for parking when users want to sit down on the seat.

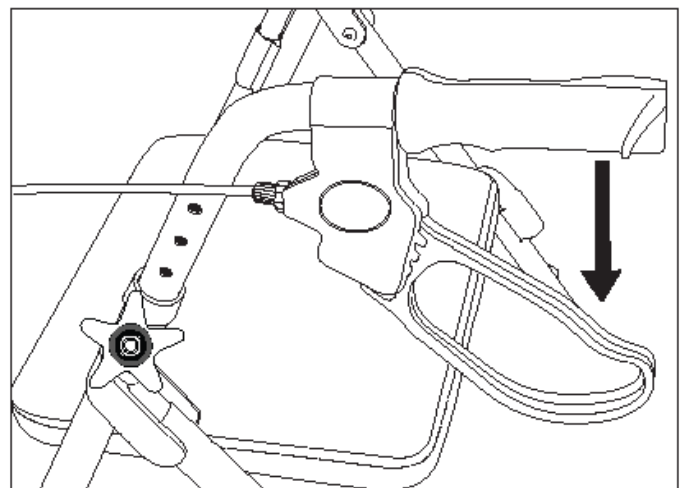
1. Squeeze handles upwards to apply normal braking.



Parking Brakes

1. Push both handles down until they click to activate parking brake. The handle will lock automatically and stay in place. Parking Brake

2. To release the parking brake, pull the handle up. The handle will return to its basic position.



Adjusting Hand Brakes

If the tension of the brake on the wheels is too loose or too tight, adjust using the following steps:

Note: counter-clockwise/clockwise directions are determined by standing behind the Low Seat Height Walker from the user's position.

1. Ensure brake handle is not locked

2. To loosen brake handle tension:

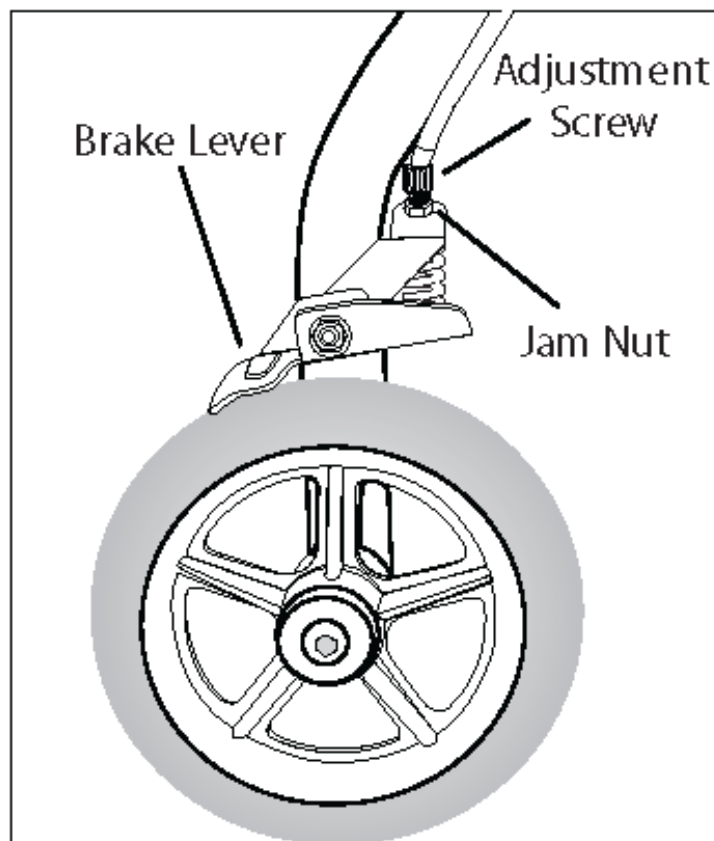
Brace the jam nut while turning the adjustment screw clockwise.

Note: If the brake level is scraping the rear wheel, the brake handle must be loosened.

3. To tighten brake handle tension:

Brace the jam nut while turning the adjustment screw counter-clockwise.

4. Repeat with other brake.



SAFETY, MAINTENANCE

For Personal Safety

- The maximum load of the bag is 10kg.
- Never stand on the Low Seat Height Walker, or use it as a step.
- Never transport a person on the seat of the Low Seat Height Walker.
- Use caution when lifting and carrying the Low Seat Height Walker.
- Test the brakes before using. Care should be taken to ensure that ALL hand and height adjustments are secured, and that moving parts are in good working order before using this or any mobility aid.
- Ensure that brakes are in the locked position before sitting.
- Never sit on the Low Seat Height Walker when it is on an incline.
- Always sit in the centre of the seat.
- Open the Low Seat Height Walker out completely in the locked position before use.
- Never sit on the Low Seat Height Walker when it is folded.
- Each individual should always consult with their therapist to determine proper adjustment and usage.

Cleaning: Clean regularly using a mild detergent and household disinfectant. Dry thoroughly to avoid slipping.

Maintenance

1. Ensure that ALL attached hardware is secured at all times.
2. Make sure seat is secured to Walker properly, tighten screw if loose.

Measurements for Walker

Model	Overall (mm)	Folded (mm)	Between Arms (mm)	Rear Wheel dia. (mm)	Front Wheel dia. (mm)	Seat Height (mm)
LM3862L	580	230	450	150	150	470
Model	Overall Length (mm)	Height to Grips (mm)	Seat Width (mm)	SWL (kg)	Gross Weight (kg)	Net Weight (kg)
LM3862L	590	700-810	350	110	10	8

1. Evocare provides consumers with the following warranty in relation to this Product, in addition to complying with the requirements of any relevant legislation, including the *Competition and Consumer Act 2010* (Cth) in Australia and the *Consumer Guarantees Act 1993* in New Zealand (the Acts), except where a New Zealand consumer acquires the Product for the purposes of a business.
2. In this warranty, we have used the following definitions:
 - (a) **Form** means a warranty claim form issued by Evocare in respect of Products;
 - (b) **Evocare** or **our** means Evocare Australia Pty Limited, ABN 98 078 566 604 of Level 19, 144 Edward Street, Brisbane 4000;
 - (c) **Products** means the goods manufactured for Evocare (including products manufactured by its contract manufacturers);
 - (d) **Material** means a material or component used by Evocare in the manufacture of the Products;
 - (e) **Retailer** means the authorised dealer of Products from whom the Product was purchased;
 - (f) **Warranty Period** means the warranty period commencing from the date of purchase of the relevant Product. If the Product or part (as the case may be) is repaired or replaced, there will be no extension to the original warranty period; and
 - (g) **Workmanship** means the handling, assembly and manufacturing processes performed by or on behalf of Evocare in order to manufacture the Products.
3. Evocare warrants that for the duration of the Warranty Period, all Products will be free of faults arising from defects in Workmanship or Materials, on the terms and conditions set out in this warranty.
4. Evocare undertakes that if during the Warranty Period any Product, or any part of a Product, has failed to operate correctly due to faulty Workmanship or defective Material, it will repair or replace the Product or part (as the case may be) free of charge provided that the following procedures are met :
 - (a) The consumer must contact the Retailer or Evocare upon becoming aware of any defect to a Product upon which the consumer will be required to complete a Form and provide satisfactory proof of purchase.
 - (b) Evocare will review the Form to determine whether there is a defect, and if so Evocare agrees to (at its option) repair, replace or supply equivalent goods, or pay the cost of any of those remedies to the consumer.
 - (c) If Evocare requests the return of the applicable Product or part, the consumer will be responsible for the collection and freight costs of returning that Product or part to Evocare.
 - (d) The consumer acknowledges that it is also responsible for the freight costs to deliver any new Product or replacement part to it.
5. This warranty is in addition to any non-excludable legal rights or remedies conferred on the consumer under any applicable Act and any similar laws. To the extent permitted by law, Evocare's liability for any non-excludable condition or warranty is limited to rectifying any defect at its option, as set out in paragraph 4(b).
6. Subject to the requirements of any applicable Act or legislation and to the extent permitted by law, no liability (whether expressed or implied) of any nature whatsoever, is accepted by Evocare for any consequential loss, damage or injury arising as a result of any fault in the Products.
7. This warranty does not extend to damage to Products which occurs during transit or transportation, or which is caused by any abuse, accident or improper installation, connection, use, adjustment or repair or use of goods otherwise than in accordance with instructions issued by Evocare.
8. The warranty on Products is waived if any addition or attachment to the Products do not have Evocare's approval or are not sold as Evocare products. The Products are designed to perform specific tasks under established test loads and unauthorised attachments may produce stresses for which the design is not appropriate.
9. The following applies to consumers who purchased a relevant Product in Australia:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Your Evocare Walker is warranted to be free of defects in material and workmanship for 12 months, for the original consumer.

This warranty does not cover device failure due to owner misuse, negligence, or normal wear and tear.

The warranty does not extend to non-durable components such as rubber accessories, brakes and grips, which are subject to normal wear and tear. Non-durable components are warranted for 3 months.

For more information about your LM3862 low seat walker, warranty or to order parts call 07 3355 8007.

E- mail: sales@evocare.com.au
Website www.evocare.com.au

Manufactured for:

Evocare Australia Pty Limited, 260 South Pine Road, Enoggera. QLD. 4051.

Phone: 07 3355 8000

FAX: 07 3355 5043